

## Vol. 32 3rd Quarter website report 2021

I am very happy to report that SCAUWG.ORG continues to honor our mission values.

During the month of August, the site was visited by 4378 unique daily visitors that logged into 4569 sessions. Visitors originate from all over the world. The numbers indicated that SCAUWG.ORG is generally visited 90-174 times daily with some spikes like on 8/28 when 515 folks logged on.

Among the most tapped pages in August: Info Warehouse 2 and page 3 plus our Short Takes Page are often well viewed. SCAUWG also happily boasts with pride our original charting applications ChartAware and Mike Carson's ChartCompare. We want to recognize our site's [Arizona Page](#) edited by Lee Unger as well.

IE is the browser most used 41%  
Followed by Chrome 27%  
Firefox 8%  
Safari Browsers 5.5%  
M Edge 4%

Windows operating system is most often used: 75%  
Linux 5.5% and others at smaller percentages.

September numbers fell some as school resumed, and holidays plus supply chain disruption may have captured visitor attention.

Right now, our top of the page banner feature continues to focus upon airspace and safety as well as publishing the information pilots need that make flying the Western Region a better experience. Those are the goals.

Some Examples:

Icing Prediction with Phil Dixon  
Restricted Available Service Notices – like the recent POINT MUGU LTA  
Airport Information – like the electric charging services at VNY.  
Event Information – Like National Drone Week.  
And providing a look into the Future of Aviation – AI – Advanced Air Mobility – etc.  
Fire Fighting Helicopters  
The AIRPORT/AIRSPACE FAA Safety Briefing  
The Arizona Aviation Safety Advisory Group's New Safety Video  
The Pacific Airshow – The LTA w/ NOTAM Details & Event Info

Some Site Details:

- The WordPress site theme, “Vantage,” has been updated to the most recent version as have all “plugins.”
- The next update goal will address “php” version.
- The Horizontal Scrolling Feature has been edited to reflect the most pertinent posts.
- I have edited out some of the less relevant Top of the Page “MetaSlider” banners, though still about 190 are programmed to display.
- The dashboard editing speed is slowing, apparently as the site grows.

As our INFO WAREHOUSE Pages #1 through #3 have each topped over their word boundary limits, I have now crafted [INFO WAREHOUSE Page #4](#), as a fitting way to begin our 4<sup>th</sup> Quarter of success. It is populated with several nifty 10/03/2021 posts.

Our [SHORT TAKES](#) page continues to grow as well. Service Bulletins, Accident or Incident?, IFR Fix, are recent topics, but my favorite might be the announcement that Captain Kirk, now 90 years old, may be realistically scheduled to visit space, compliments of Blue Origin.

Candy Robinson is the SCAUWG Charting Committee Chairman. She has been scrutinizing the LA Navigation Charts for years, and has been responsible for submitting extremely valuable charting recommendations for consideration by the FAA. Now with the use of SCAUWG member Mike Carson’s [ChartCompare](#) application published on SCAUWG.ORG, Candy’s job has been made a bit easier. Her reports are visible on our new SCAUWG.ORG VFR CHART UPDATE page. You can see her work analyzing the 2021 [VFR charts Here](#).

SCAUWG.ORG’s [ChartAware](#) application during the month of September had 7274 “hits,” and 797 “unique” visits. The application will be updated Oct. 7 to reflect the new chart issue schedule. ChartAware features the VFR and IFR charts as well as the Helicopter Chart, and a captured look at weekday and weekend air traffic in the LA Basin.

Other continual updates include our [GPS Interference Page](#), the [LRSAT Dates page](#), the [Events Page](#), the [AMEPilot page](#), as well.

**CAVEAT EMPTOR: PILOTS WHO PURCHASE COMPUTER / iPad EQUIPMENT BEWARE!**

Our site is designed using two HP Spectre x360 computers purchased a few years ago. One as the primary, and one as a backup. Both cost \$2000+ (also associated software cost). Simultaneously both, the primary used daily and the backup, rarely used, developed bulging batteries. Each computer case began to crack in half. The bases

began to separate at the keyboard level. The touchpad became raised and pressing the L/R buttons required seemingly pounds of pressure. One could visually peer into the separated computer frames and see the motherboards and view the various electronics of both computers.

Best Buy, where they were purchased declined to send the computers to HP Service at my expense. Instead, the store manager wished me "a good day" as he said goodbye. The "Geek Squad" would do nothing.

I logged in to the HP website. Immediately I saw the bulging battery service option information box on the support page. The associated data stated that the batteries presented no safety hazards. Using the out-of-warranty feature for making claims, I followed the directions, submitted the computer photos depicting the problems, supplied the serial numbers, and the other requested info. I fully expected to pay for the repairs. That was on a Saturday afternoon. On the following Monday I received responses to my two claims. Both said, "Case Closed." Both were NO-REPLY emails. Neither presented any remedy information.

Bottom Line: After being a client of Best Buy for years, (most recent large purchase was the prior month) I am no longer. I will never return.

After being an HP supporter for years, and so many computer/printer purchases, I am no longer. I will never buy another HP product.

**Conclusion:** BEWARE! Out of warranty with these businesses, you may be Out of luck!

Happy Ending: Around the corner from where I live is a **uBREAKiFIX** location. I called, they said, "come." I walked in. Within 25 minutes the technician had removed the errant batteries, and I could easily resume using the computers when under power. The primary required a new base to be obtained, and both required new batteries. \$150 for each battery and \$80 for the base were the quotes. They asked me for a \$40 deposit for each repair, and I was out the door with two working computers and just \$80 on the credit card. One week to the day the parts were in, I dropped off the computers and 2.5 hours later they were ready for pick up. P.S. Upon my inquiry, a particular preferred reliable computer brand was not recommended by the tech, but what I was told: regularly, a lot of HP computers are presented for service..

Do YOU have something you would like to see addressed via publication? Let me know about it! Send to [ronberinstein@hotmail.com](mailto:ronberinstein@hotmail.com)

And with that I would like to say thank you to the folks at ALPA, AOPA, NBAA, AVweb, AINonline, S.A.F.E. (whose Blog featuring two training accidents we highlight this week), NAFI, General Aviation News, Aviation Safety Magazine, Business Insider, and to folks like Tom Lasser, Mike Carson, Lee Unger, Greg Hanker,

M.D., Candy Robinson, Fernando Morales, Joe Santoro, Guido Fernandez, Andrew Pomerantz, Santosh Kumar, Wayne Salleng, Richard Eastman, Morrie Zager, Ricarda Bennett and to all of those who send in material and contribute to the site. A special thank you to SCAUWG's active membership. A reminder: you are certainly invited to participate in the production of SCAUWG.ORG as well! Just call or send an e-mail.

**And with that, this has been the official website report for the third quarter 2021.**

Be HAPPY and Fly Safe.

Ron Berinstein cfii  
FAASTeam VNY – FAA WINGS Pro  
Member SCAUWG  
Director SCAUWG.ORG website

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